

[Research](#)

10.24.2022

[Getting Started](#)

[Student Complaints](#)

This list may be use for reference to provide Contact Information for filing complaints as required by [34 CFR 668.43 \(b\)](#).

Colorado
Department of
Higher Education

<https://cdhe.colorado.gov/students/how-do-i/filing-a-student-complaint>

AND
Private Occupational
Schools

The Office of
Financial and
Academic Affairs
for Higher Education

<http://www.ctohe.org/StudentComplaints.shtml>

Delaware
Department of
Education

Student Complaint Policy offered is only for purposes of SARA. No other student complaint policy found on the website.

Education Licensure
Commission

FAQ for Students indicates that complaints may be submitted to the HELC by "clicking here", but there is no hyperlink. A public complaint webpage was found here: <https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints>

not found

Commission for
Independent
Education-
Department of
Education
Nonpublic
Postsecondary
Education
Commission

[CONCERNS & COMPLAINT PROCESS](#)

<https://gnpec.georgia.gov/student-complaints>

not found

Hawaii Post-Secondary Education	For some reason, website links are routing to the homepage https://cca.hawaii.gov/ . See the drop down for "About", Hawaii Post-Secondary Education Authorization Program (HPEAP). From that page look at drop down under forms to
Authorization Program	see Student Forms. The Student Complaint Process is found there.
Idaho State Board of Education	https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/
Illinois Board of Higher Education	https://complaints.ibhe.org/
Indiana Department of Workforce Development	https://www.in.gov/dwd/career-training-adult-ed/octs/#tab-665625-Consumer_Information
Indiana Commission of Higher Education	https://www.in.gov/che/2744.htm
Iowa College Student Aid Commission	https://www.iowacollegeaid.gov/StudentComplaintForm
Kansas Board of Regents	https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process
Kentucky Council on Postsecondary Education	http://cpe.ky.gov/campuses/consumer_complaint.html
Kentucky Commission on Proprietary Education	http://www.kcpe.ky.gov/forms/FormtoFileaComplaint.pdf
Louisiana Board of Regents	https://www.laregents.edu/student-complaint-process/
Proprietary Schools	https://www.laregents.edu/student-complaint-process/
Maine Department of Education	Only SARA complaint process and forms could be found on the Maine Department of Education website.

Maryland Higher
Education
Commission

https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx - Scroll down to complaint process and form pdfs.

Office of Private
Occupational
School Education

<http://www.mass.gov/ocabr/government/oca-agencies/dpl-lp/schools/students/information-for-students.html>

Massachusetts
Department of
Higher Education

<https://www.mass.gov/info-details/complaint-process>

Michigan
Department of Labor
& Economic
Opportunity

https://www.michigan.gov/labor/0,4570,7-126_4702_107*mb1072612prw*.asp

Minnesota Office of
Higher Education

Mississippi
Commission on
College

Office of College
and University
Evaluation

<http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university>

Adult Career and
Continuing Ed.
Services

<http://www.acces.nysed.gov/bpss/student-rights>

The University of
North Carolina
System

<https://www.northcarolina.edu/post-secondary-education-complaints/>

The North Carolina
Community College
System (Office of
Proprietary School
Services)

<https://www.nccommunitycolleges.edu/students/student-services/file-a-complaint/>

North Dakota State
Board for Career
and Technical
Education

https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf

<https://ndus.edu/state-authorization-sara/> Thi..787.43 0.6000f..7BTiq0.000011802 0 72 612 reW* nBT/F1 12 Tf1 0 0 1

North Dakota
University System

The Ohio
Department of
Higher Education
Ohio State Board of
Career Colleges and
Schools

Oklahoma State
Regents for Higher
Education

Oklahoma Board of
Career and
Technology
Education

<https://www.okhighered.org/resources/student-complaint-form/>

<https://oklahoma.gov/careertech/policies/comments-or-complaints.html>

<https://oklahoma.gov/content/dam/ok/en/obpvs/documents/schools/obpvs-complaint-form.pdf>

The Oklahoma
Board of Private
Vocational Schools

Higher Education
Coordinating
Commission

<https://www.oregon.gov/highered/about/Pages/complaints.aspx>

Department of
Education

<https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx>

<http://www.ce.pr.gov/>

Puerto Rico Council
on Education

http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf

It appears that this process can be used more broadly than to just address SARA participating institutions.

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Rhode Island Office
of Post Secondary
Commissioner

<https://riopc.edu/policies/student-complaint-procedures/>

South Carolina
Commission on
Higher Education

https://che.sc.gov/sites/che/files/Documents/Institutions%20and%20Educators/Complaint_Procedures_and_Form.pdf

Secretary of State
(South Dakota
Attorney General)

<https://consumer.sd.gov/complaintform.aspx> - this is a broad complaint form not just to address postsecondary institutions.

Tennessee Higher
Education
Commission

<https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html>

Texas Higher
Education
Coordinating Board

<https://www.highered.texas.gov/student-complaints/>

not found

Utah Division of
Consumer Protection
Vermont Agency of

Website unclear about student complaint process outside of SARA. [Utah](#)

